
FAX TRANSMITTAL COVER SHEET

CONLEY ROSE, P.C.
5700 Granite Parkway, Suite 330
Plano, Texas 75024-6616
Telephone Number: (972) 731-2288
Fax Number: (972) 731-2289

RECEIVED
CENTRAL FAX CENTER
NOV 24 2004

PLEASE DELIVER THE FOLLOWING PAGES IMMEDIATELY TO:

NAME: Mail Stop: Amendment; Group Art Unit: 2171
Examiner Thong H. Vu
United States Patent and Trademark Office

FAX: (703) 872-9306

FROM: Rodney B. Carroll

DATE: November 24, 2004

RE: U.S. Patent Application Serial No. 09/915,846
Filing Date: July 26, 2001
Atty Docket: IDF 1693 (4000-05000)
Amendments and Response to Office Action dated 8/27/04 (11 pages)

Total Number of Pages (Including Cover Page): 12

**IF YOU DO NOT RECEIVE ALL THE PAGES,
PLEASE CALL IMMEDIATELY**

This facsimile and the information it contains is intended to be a confidential communication only to the person or entity to whom it is addressed. If you have received this facsimile in error, please notify us by telephone at the above telephone number and return the original to this office by mail.

Attorney Docket No: IDF 1693 (4000-05000)

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): H. Winnfred Smith
Serial No.: 09/915,846
Filed: July 26, 2001
For: Process For Managing Change
Within An Enterprise

§
§ Group Art Unit: 2171
§
§ Examiner: Thong H. Vu
§
§ Confirmation No.: 7187
§

RECEIVED
CENTRAL FAX CENTER
NOV 24 2004

Mail Stop: Amendment
Commissioner For Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence is being transmitted by facsimile to 703.872.9306 addressed to: Mail Stop Amendment, Commissioner for Patents, PO Box 1450, Alexandria VA 22313-1450 on 11-24-2004:

Edith Shek

Edith Shek

**AMENDMENTS AND RESPONSE TO
OFFICE ACTION DATED AUGUST 27, 2004**

Sir:

In response to the Office Action dated August 27, 2004, Applicant respectfully request the following amendments to the above-identified application as follows. The changes made are shown by underlining the added text and striking through the deleted text in bold.

Listing of the claims begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.